

### **Our Commitment To Privacy**

Your privacy is important to us. We use the information you provide about yourself when placing an order only to complete that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use the information you provide about someone else when placing an order only to ship the product and to confirm delivery. We do not share this information with outside parties except to the extent necessary to complete that order.

We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

### **Our Commitment To Data Security**

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

### **Our Commitment To Children's Privacy**

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

### **How to Contact Us**

Should you have other questions or concerns about these privacy policies, please send us an email at [info@rc-solutions.com](mailto:info@rc-solutions.com).

### **Warranty**

Our roll cages add strength and protection to your truck, but it is not indestructible. It will bend from some impacts, especially crashing on asphalt or concrete. Always drive the truck with a body on. Crashing with a body allows the truck to slide along the ground. Crashing without a body results in the cage digging in and "sticking" to the ground, which is much more likely to bend the cage. Warranty against manufacturers defects does not cover misuse by customer.

### **Returns**

Please call RC Solutions for return authorization for any product being returned. Upon receipt of the authorized return, we will replace the merchandise or refund the cost of the item minus the shipping charges. A 10% restocking fee will be deducted from all returns.

RC Solutions (480) 609.7233 M-F 7am - 4pm (MST)

### Shipping Area

RC Solutions gladly ships anywhere around the world including APO/FPO. We will also ship to a P.O. box as long as it's sent via U.S. Postal Service. Orders shipped via Post Office are at the consumer's risk. Insurance can be purchased for an additional charge. C.O.D. is also available.

Your order's total delivery time is dependent on the time it takes to process your order and the shipping option you choose when you place your order. "Shipping" refers ONLY to the amount of time it takes for your order to reach you after it leaves the RC Solutions warehouse. Order processing time, work holidays, weekends, out of stock items and other situations may lengthen the time before you get your order.

### Shipping Costs

Most orders within the continental United States:

Standard Shipping: \$10

2-Day Air: \$20

All other shipping methods/destinations will be calculated on a per order basis. We will notify the customer of the final price via email prior to shipping.

### Liability

RC Solutions makes every effort to ensure the accuracy of the information published in our catalog and on our website. However, the documents and graphics published on this site may contain technical inaccuracies or typographical errors. RC Solutions makes no representations about the suitability of the information and graphics presented on this site. All such documents and graphics are provided "as is" without warranty of any kind

### Pricing Errors

If an error is made and a product is listed at an incorrect price, RC Solutions shall maintain the right to refuse or cancel any orders placed at the incorrect price. If the order has been confirmed and charged to your credit card, RC Solutions shall immediately issue a credit in the amount of the incorrect price. **Note:** We do not guarantee RC Solutions prices listed on other websites.

### Responsibility

We'll go all out to help you choose the right combination of products for your hobbying needs. And we'll bend over backwards to make sure you're satisfied. But there's a limit to everything. And here's ours:

We cannot accept responsibility for injury and/or crash damage or loss of kits and accessories, parts and materials that occurs during the use of any radio-controlled model. The user shall determine the suitability of the product for his or her intended use and shall assume all risk and liability in connection therewith.

If you substitute or replace normal kit hardware and/or radio components with aftermarket accessories, RC Solutions cannot be held responsible for problems or equipment failure caused by incompatibility or modifications.

### Credit Card

We accept Visa, Master Card, American Express and PayPal. If you are having your merchandise sent to an address that is different from your billing address we request that the address be on file with the credit card company. RC Solutions has the right to turn down an order that is shipped to an address other than the billing address on your order. Please ensure that your shipping address is on file with the credit card issuing bank so we can process your order.